Passionate about people
A MESSAGE FROM JENNIFER

As we look back over 2021, we reflect on the impacts the COVID-19 pandemic continues to have on us and how its long-lasting effects have contributed to a mental health pandemic.

In 2021, we saw our biggest year yet of growth and impact. By October, we had served more people in 2021 than we ever had in previous calendar years and we rose to meet the growing need of mental health and substance use services in our community.

Because of the dedication and support of our staff, donors, community partners, and board members, we were able to serve 2,296 individuals in crisis through our Behavioral Health Urgent Care. 446 people received treatment in our Adult and Youth Suicide Prevention Programs. Our Co-responder Program helped provide compassionate care with a mental health focus to 485 individuals that came into contact with area police departments during a mental health episode. We provided connection and a recovery-driven atmosphere to 1,344 people through peer support groups and each and every one of our programs faced new challenges to meet the growing needs of our community and we will continue to adapt and grow to better serve those in need. While we have served more people than ever before, we recognize that there is still opportunity to serve more diverse populations that are impacted by mental health and substance use disorder which is why at the end of 2021, ReDiscover committed to be a part of the KC Health Equity Learning and Action Network starting in January 2022.

Jennifer Craig
PRESIDENT AND CEO
PASSIONATE ABOUT WHAT WE DO

We know that wellness doesn’t look the same for everyone, so our services, like the people we serve, are diverse. Our services range to address things like houselessness, substance use, long-lasting physical illnesses, and problems with law enforcement because these things can not only cause mental and emotional duress, but are often the effects of mental illness. All of our programs and services can be categorized into four groups.

Mental Health Services

Mental Wellness is the core of what we do at ReDiscover. Our mental health services span to cover adults, children, and families. We offer various services including counseling, Transcranial Magnetic Stimulation (TMS), peer support groups, and psychiatric services.

Wellness + Recovery

At ReDiscover, we recognize that substance use is a mental health issue and our addiction treatment spans to include mental and emotional services. We offer medication assisted treatment, healthcare services, and multiple programs connected with the legal system to offer treatment as an alternative to prosecution or incarceration.

Residential Services

Houselessness is often a result of mental illness, so we offer temporary and long-term housing as well as residential treatment facilities where clients can stay in stable housing with access to ReDiscover staff while they get treatment. We offer multiple residential options including two where women can bring their children to live with them while they complete their treatment.

Crisis + Outreach

We offer stabilization services for individuals in crisis. Whether someone has been picked up by local law enforcement for public intoxication, is seeking mental health services for the first time, needs an emergency medication refill, or is experiencing suicidal ideations, we can help.
2021 AT A GLANCE

11,872 individuals served in treatment in 2021

57.8% percentage of clients served living below the poverty level

1,487 number of individuals treated for substance use disorder

33,834 number of counseling & therapy sessions provided

508 number of clients provided with transitional or long-term housing

7,133 number of clients provided with community support services

1,344 number of clients that participated in peer support groups

999 average number of people served each day
ReDiscover was named the 2021 Truly the Best Business by the Lee's Summit Chamber of Commerce in June 2021.
PASSIONATE ABOUT SERVICE

Being the largest community behavioral health center in the Kansas City area, we have upwards of 640 members of Team ReDiscover and it's no secret that because of each and every one of them we can serve our community with compassion and a recovery-driven focus.

In 2021, we served more people in one calendar year than ever before.

2021 Board of Directors

Brandon Brown
Jennifer Craig (President)
Dr. Herbert Dempsey
Jim Gilligan
Orland Gutierrez (Vice Chair)
Aly Hernandez
Dr. Chad Hertzog
Leonard Jones

Siobhan McLaughlin Lesley
Randy Rhoads
Laura Ritterbush
Rob Robinson
Kathy Ross
Catherine Singleton
Stephanie Spears
Dave Stackelhouse (Chair)
Erika Wheeler (Secretary/Treasurer)
PASSIONATE ABOUT GROWTH

Our 2021 Milestones

SAMHSA Grant

ReDiscover was chosen to be the recipient of a $4,758,758 two-year federal SAMHSA grant to support our Kansas City Assessment and Triage Center (KCATC), Behavioral Health Urgent Care Clinic (BHUCC), Zero Suicide Programs, and allow expansion of ReDiscover’s Co-Responder Program.

Woman of Distinction

Jennifer Craig was selected as a 2021 Woman of Distinction Honoree by The Examiner to recognize her dedication to Eastern Jackson County and the impact ReDiscover had on navigating our community through the COVID-19 pandemic.

ACE Award

ReDiscover’s VP of Culture & Inclusion, Astra Garner, was presented with the Ace Award by the Kansas City Chamber of Commerce to recognize her work in diversity, equity, and inclusion within our community and at ReDiscover.
"I want to thank the staff at Rediscover for the top shelf treatment and true care and concern that this place showed throughout the past year. You put up with me and didn't pass judgement and for that your establishment will forever have a place in my heart."

- Google Reviewer
PASSIONATE ABOUT GIVING

Donate Financially
When you give to ReDiscover, you provide short term needs and long term solutions. Your gifts are the first steps towards hope and recovery for someone in need. Give today at rediscovermh.org/giving!

Leave a Legacy
Leaving a legacy through a Will or Trust can positively impact lives for generations to come.

Donate Goods
If you're interested in donating items please contact our Community Relations Team at 816-581-5819, or by email at marketing@rediscovermh.org.

You can see our updated list of most needed items on our website at rediscovermh.org/giving.
AGE

66+ 4.3%
41-65 yrs 32.1%
18-40 yrs 48.9%
0-17 yrs 14.7%

GENDER

Male 46.9%
Female 52.5%
Non-Binary 0.7%

RACE & ETHNICITY

White 67.1%
Black 30.2%
Hispanic or Latinx 0.4%
American Indian or Alaskan Native 0.7%
Asian 0.7%
Bi/multiracial 0.5%
Pacific Islander 0.25%
2021 Revenue Sources
Revenues Total: $48,055,143

- Other Revenue: 12.3%
- Grant Revenue: 8.7%
- Medicare: 1.2%
- Self Pay: 0.4%
- Insurance: 3.9%
- Medicaid: 7%
- County Funding: 4%
- State General Revenue: 11.6%
- State Medicaid: 50.9%

2021 Expense by Program Category
Expenses Total: $48,515,120

- Medication Services: 5.1%
- Clinical Support: 5.7%
- Partial Hospital: 1.5%
- Psychiatric Rehab: 21.6%
- Housing: 6.8%
- Access, Intake & Outreach: 6.5%
- Crisis and Triage: 17.4%
- Substance Use Disorder Services: 17.8%
- School/Home Based Children's Services: 3.9%
- Healthcare Home: 3.6%
- Administration: 10.1%
PASSIONATE ABOUT PARTNERSHIP

Our Partners, whether corporate sponsors or small-but-mighty individual donors, drive awareness and action through their generosity. We are grateful to each of our donors and event sponsors for their unwavering commitment to ReDiscover.

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Shawn & Kim Wiegers

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Amy Turgon
Andy & Nancy Huckaba
Angela & Travis Salmon
Angela Manns
Angelia Collins
Anna Merritt
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Whether you shared your gifts of time, talent, or treasure with us, we’re thankful for your support. We couldn’t fulfill our mission without you.

*If we have inadvertently omitted or misspelled any names, please advise us at cwiegess@rediscovermh.org so that we may correct our records. Thank you!
PASSIONATE ABOUT YOU